

HANNspree

SOP

Why does Play Protect certification under Settings in the Google Play still indicate that Device is not certified after updating 20200414?

Step 1: - First of all, go to the **Settings** of your Android device.

Step 2: - Then head to the **Apps and Notifications** or **Applications** or **Application Manager** or **Apps Manager** (as per your device, it varies) section.

Step 3: - You will now see a list of applications on your Android device. Over there, look for **Google Play Store**.

Step 4: - Then click on the option of **Storage**.

Step 5: - In the Storage sub-menu, you will find- **Clear Cache** and **Clear Storage Data**.

Step 6: - Lastly, click on both of them one after the other.

You are done here! You have been successful in clearing the Google Play Store Cache and Data. Now you can try downloading or updating any of your apps and you will not face any sort of issues.

